



## What is Brainfuse?

Brainfuse is based in NYC and for over a decade, has developed and provided virtual learning solutions for schools, libraries, colleges, and universities. Our philosophy is anchored in adherence to high standards and user-centered technology to build a better educational experience for learners of diverse backgrounds. Brainfuse helps students and job seekers reach their goals by connecting them with qualified eTutors and job coaches anytime, anywhere. Users can also initiate and organize online meetings for peer-to-peer learning. Brainfuse learning platform gives power to students and job seekers to manage outcomes better by seamlessly integrating the latest online technology.

## Who are your tutors?

Brainfuse tutors are screened, trained, and managed directly by Brainfuse. Our tutors are recruited from a diverse tutoring pool and include a mix of professional tutors, retired instructors, graduate students and college faculty members. Only tutors with proven

in their field.  
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Brainfuse regularly reviews and updates its tutor recruitment, training and monitoring procedures to provide the highest possible online tutoring experience for students. We have a unique live monitoring system where tutor interad-(to)-4(r -10)4(m)4(-)4 Tn)-4(ito)-(3in)m ae

# Brainfuse HelpNow

## eLearning

Brainfuse HelpNow is an all-in-one suite of tutoring services designed for a wide range of users, from students seeking help with a homework problem, mastering a particular topic, or writing a paper. HelpNow services include expert academic tutoring and self-study tools to empower users to study at their own pace or collaborate with peers and teachers. Students access live, on-demand academic help and state-aligned skills building lessons from expert tutors. With HelpNow, tutors and students communicate in real time in our online classroom by typing, drawing, and marking-up lessons and web content. Plus, students can use our secure earn- (a- (o)su4(d)--(ar)4(rin)-

## Expert Help

Experience personalized eLearning by connecting with a live tutor

**Live Tutoring:** Students submit a question in our online classroom and receive live, one-on-one assistance from a Brainfuse tutor.

**SkillsSurfer:** Our skills building service helps students master a concept or skill through state aligned online lessons with a live tutor. HelpNow Skills Building has been designed for a variety of age groups and academic needs.

**Writing Lab:** Our writing tutors help students become better writers by providing constructive feedback, and assistance usually within 24

**Send Question:** Students submit questions via our online form and a tutor will respond usually within 24 hours question.

**Language Lab:** Students receive live online help with their Spanish language homework from our fluent Spanish-speaking tutors.

## Study

Powerful self-assessment and online learning tools

**LEAP Learning Platform:** Diagnostic test center with detailed study plans, lessons and live tutoring.

**FlashBulb:** Users can access and create interactive learning games, quizzes and flashcards.

**eParachute:** Use eParachute to discover your strengths and unique talents to map out your future career.

## Collaborate

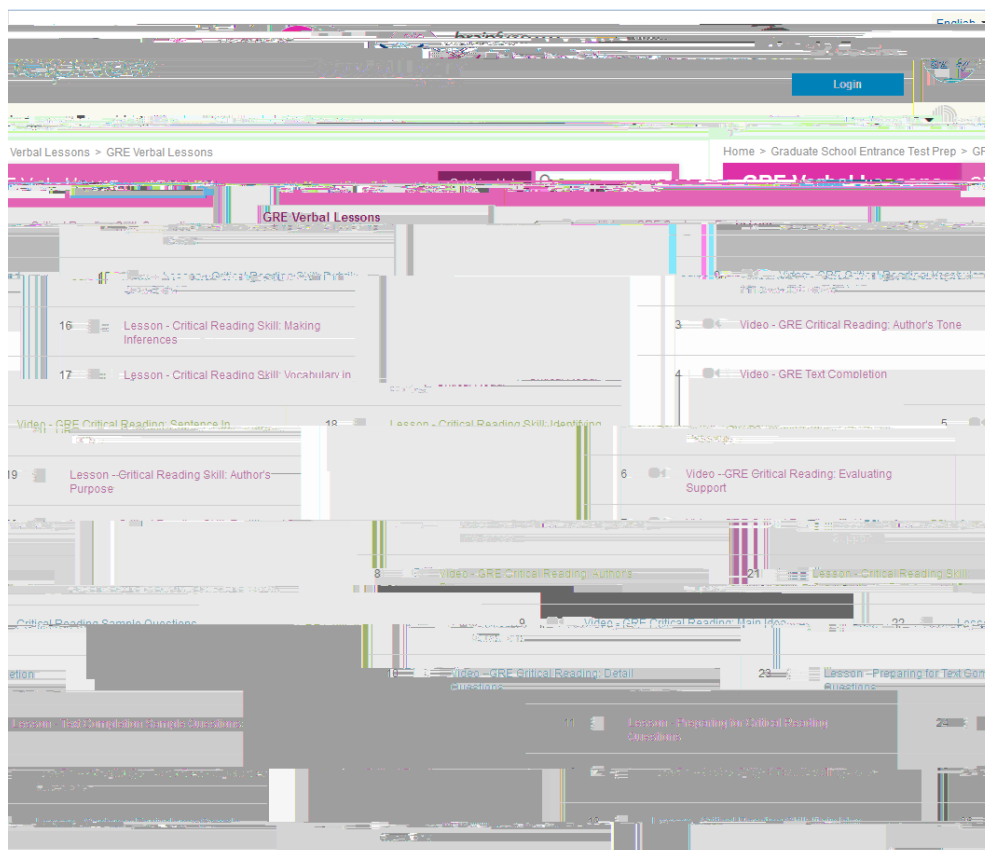
Form study groups, hold virtual office hours, work on class projects, and share knowledge with peers and instructors

**Meet:** Schedule a live study group session with friends and instructors. Invitees receive the invite in their email inbox and simply click on the Meet link to join the organizer. Attendees need not be Brainfuse users.

**Brainwave:** Record movie-like whiteboard sessions to record solutions to homework problems, class projects, or any other concepts that involve motion or sequencing.

## Skillsurfer

Skillsurfer is an e-Learning service that helps students master a concept or skill through state aligned online lessons with a live tutor.



Click on [Skillsurfer](#) on the main menu on the Brainfuse homepage.

Select a subject. Each subject is further divided into subcategories. Choose a subcategory to view its lesson videos and notes.

View online lesson videos or read lesson notes to learn a new skill or review a previously learned concept. [Skillsurfer](#) learning content is always available, so feel free to return and continue where you left off.

## Writing Lab & Send Question

[Brainfuse HelpNow](#) is the e service of its kind to offer live and offline writing assistance:

The Writing Lab and the Send Question options give users the freedom to receive assistance at any time without the need to connect to a live tutor. Users can submit papers through the Writing Lab for a detailed feedback. Send Question option is for non-writing assignments such as math or science. All reviews and comments from our tutors are found and stored in the Message Center which is found on the student homepage.

[Live Writing Assistance](#) (For immediate help) Our tutors provide live help throughout the various stages of the writing process to help students with organizational structure, fluency, and coherence of ideas and style.

[Writing Lab](#) (For more detailed help) Students submit their writing through the Writing Lab. Our writing tutors will return the document with detailed, constructive comments usually within 24 hours. The purpose of this service is not to write or edit papers for students but to serve as a sounding board in order to help students better organize and present their thoughts. Our writing

## Leap Learning Platform

Leap is a diagnostic test center with customized study plans, lessons and live tutoring

Click on the [LEAP](#) icon from the main menu on the Brainfuse homepage and select a practice test (shown above).

# Brainfuse HelpNow

## eLearning

- [My Past Sessions](#): A record of all previous sessions. From this page, you can replay and email favorite sessions to others.
- [My Message Center](#): A record of all questions/papers sent to and received from Brainfuse tutors.
- [My Tests](#): Complete record of all past and current practice quizzes.
- [My Calendar](#): Meet sessions that you schedule are listed here.



## How do I use the Whiteboard?

There are 2 types of whiteboards: Regular and Meet. Both types of whiteboards expand infinitely horizontally and vertically. There is no limit on how much you can put on the whiteboard.

### Student Whiteboard

\*\*Audio is not used with Brainfuse tutors but is available on the [Meet](#) whiteboard.

### Top Panel (left to right)



**PRINT:** Print your current whiteboard



**FILE SHARE:** Upload and share files with live tutors



**SEND SESSION:** E-mail a replay of the session to yourself or others



**CLOUDPACK:** Upload images, links, documents onto the Cloudpack and load them onto the whiteboard



Math


SCI



DELETE: Clear the entire whiteboard

## How to Take a Screenshot

### Windows

Press ALT + PrtScn. Then click on the  icon to paste the captured screen on the whiteboard.





## Questions?

E-mail us at [info@brainfuse.com](mailto:info@brainfuse.com)

Please provide the following in your e-mail:

Brainfuse Username (if available)

Email Address

Phone Number

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Call Brainfuse at 1.866.BRAINFUSE (1.866.272.4638).